



smart!

Bringing People Together

# BEGINNERS GUIDE



## IMPORTANT SHORT CODES

### SUPPORT (faults)

**DATA BALANCE**  
(text with number in the body)

**DATA PACKAGES**  
(1000mb/below)

**DATA PACKAGES**  
(2000mb/above)

**CREDIT & SMS BALANCE**

**SMS BUNDLES**

**UMTS MENU ACCESS**

### 0-800-SUPPORT

**9666**

**638**

**3282**

**122**

**767**

**\*100#**

### INFORMATION

**FLEX BUNDLES**  
(talk, text, data)

**PREPAID CARD**  
(direct recharge)

**PREPAID CARD**  
(3rd party recharge)

**CALLING CARD**

**VOICE MAIL**

**STAR BALANCE**  
(text REWARDS in body)

### 1090

**3539**

**120 + Pin**

**125**

**2273**

**111**

**9663**

### CREDIT ADVANCE

Send a text to 2255  
body of message type LOAN  
\*\* Credit balance of \$0.03 or less

### DATA ADVANCE

Send a text to 2255  
body of message type DATA  
\*\* Credit balance of \$0.03 or less  
& data balance of 25mb

### CALL ME

Send a text to 2255, in the body of the  
message type 501 & the recipient's  
Phone number  
(Eg. 501670####)

### COLLECT CALL

Dial 265 using your Smart phone  
and follow instructions  
after placing call

### EZ TRANS

Send message to DALLA (32552)  
In body of message type the Smart # to  
transfer credit to, add a space,  
and type the dollar amount to be sent  
(e.g. 660#### 10)

### RECHARGE ME

Send a text message to 2255  
with the message recharge (space)  
501 + recipient's phone number  
(e.g. recharge 501660####)

### PRIVATE NUMBER

(one time use only)  
CDMA (no sim) \*27 + number  
UMTS (sim) #31# + number

### CALL FORWARDING (CDMA)

CDMA to CDMA enable \*21 + number  
CDMA to UMTS enable \*2117 + number  
CDMA disable \*210  
UMTS disable #21#

### CALL FORWARDING (UMTS)

UMTS enable \*21\* + number + pound sign  
UMTS disable #21#

### 3RD PARTY DATA RECHARGE

Send text to 9666 (ZOOM) in body of  
message type data amount, a space &  
modem number

Eg: To purchase 2000mb of data  
Type: 2000mb 670###

### PHONE CARD RECHARGE

To recharge account dial 123  
Follow instructions to enter pin  
number to add credit amount

### Loyalty Program



Earn points, called STARS, by  
purchasing bundles, uploading credit and  
through usage

### Recharge Account



At any Smart show room, Gimme Dalla agent  
or **online** at <http://gimmedalla.bz/>,  
<http://lounge.smart-bz.com/>  
<http://heritagebank.com/> or <http://ding.com/>

Features



### Smart App

You can have access to all  
Smart's services and features  
all in one convenient location



### Smart Zone

Smart now brings you the latest  
information through the smart zone

**GET IN TOUCH**  
280-2000

**2 1/2 miles**  
Philip Goldson Highway

**info@speednet-wireless.com**  
[www.smart-bz.com](http://www.smart-bz.com)